



Step-by-step
Installation Guide
& Questionnaire

For Windows Users

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Recommended system configuration for *Achiever*:

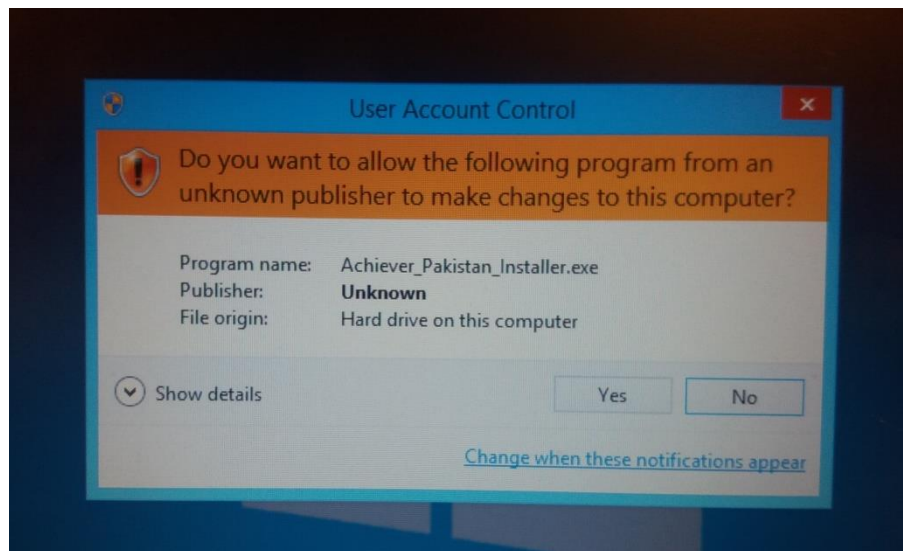
- Microsoft Windows 7 and above
- 2 GB RAM
- 2 GB free hard disk
- 1024 x 768 display resolution with true colour
- Windows-compatible sound card + speaker or earphones
- Internet connection (2 MB or above)
- Installed and working antivirus
- Installed latest version of JRE (Java Runtime Environment)

Installing Achiever

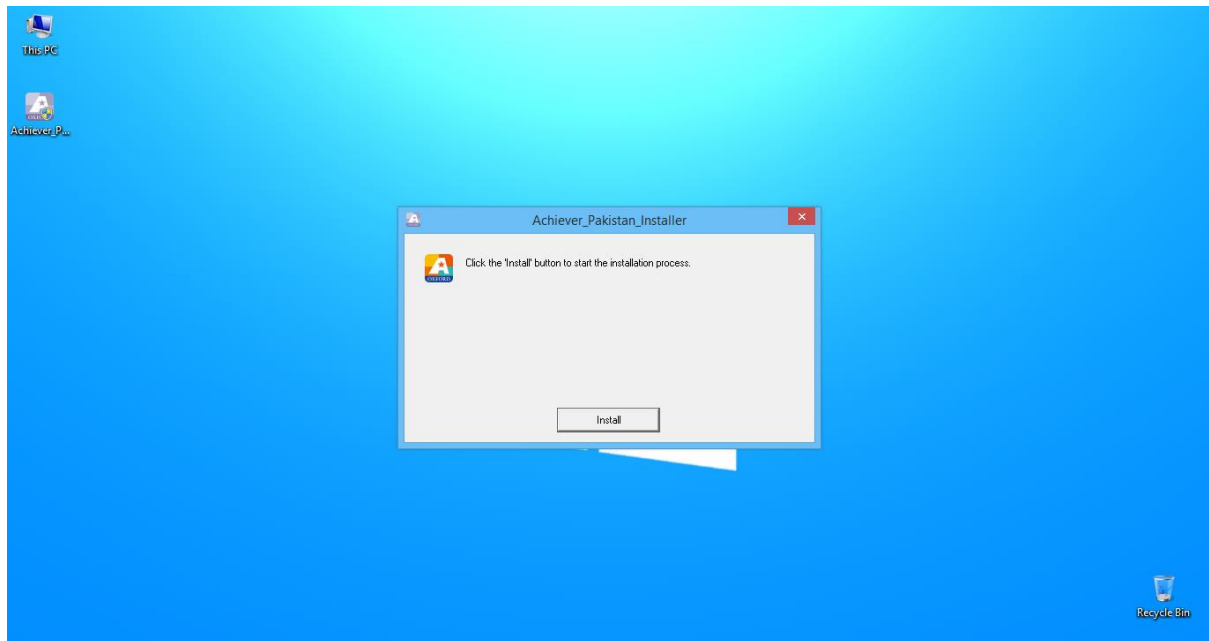
1. Double click the Achiever_Pakistan_Installer icon to start the installation.



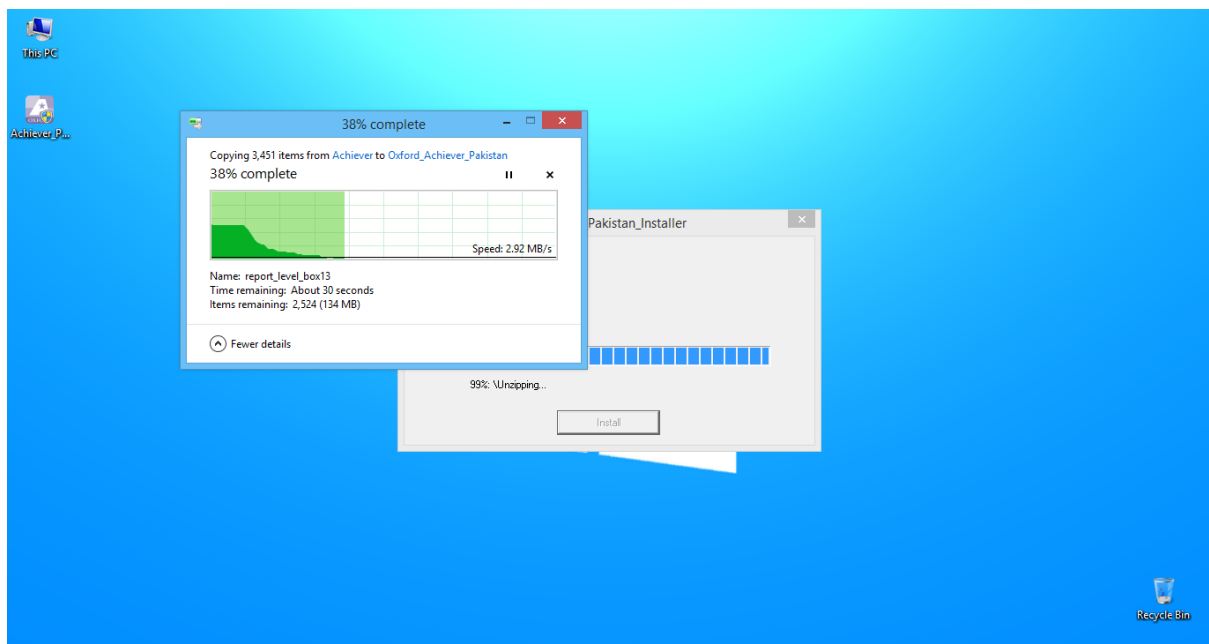
2. If the 'User Account Control' window shows, please click 'Yes' to allow the installation to continue.



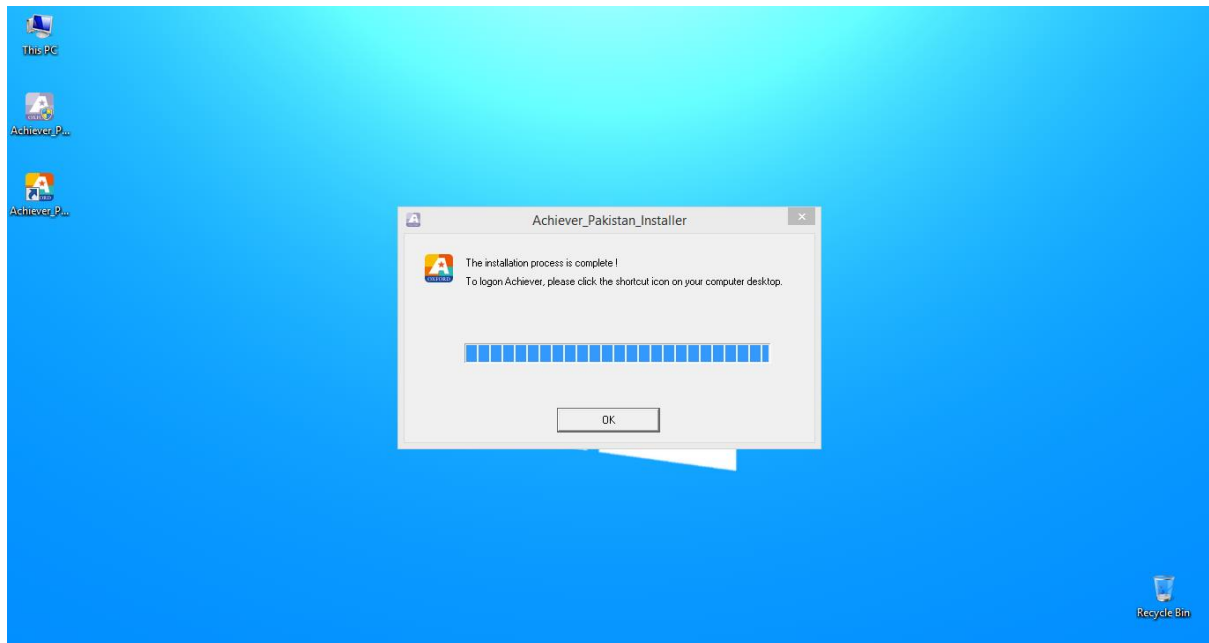
3. When the 'Achiever_Pakistan_Installer' window shows, click 'Install' to start the installation. The installation will run automatically.



Please wait while the installation is running.



4. When the 'The installation process is complete!' message shows, click 'OK' to finish the installation process.



5. The Achiever short-cut icon will appear on your computer Desktop. Double-click the icon to run the Achiever.



Note:

After you have completed the above steps, an '**Oxford_Achiever_Pakistan**' folder will appear in the '**Documents**' of your computer. Do not delete or move this folder; otherwise, you will have to install the **Achiever** again.

Using Achiever

1. When the installation is completed, you will see a shortcut icon for **Oxford Achiever Pakistan** on your desktop.



Double-click the icon to run the application.

2. When you run the Achiever for the first time, the 'License Agreement' will show.

License Agreement

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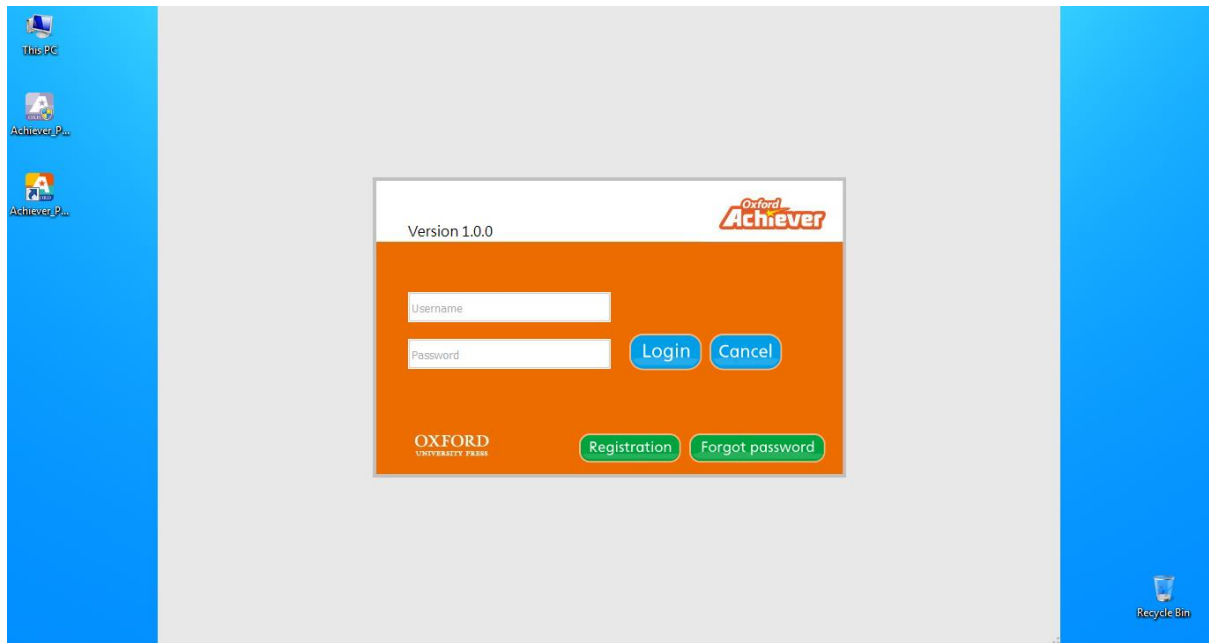
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11.9 Headings used in this Agreement are for convenience only and are deemed not to be part of the Agreement.

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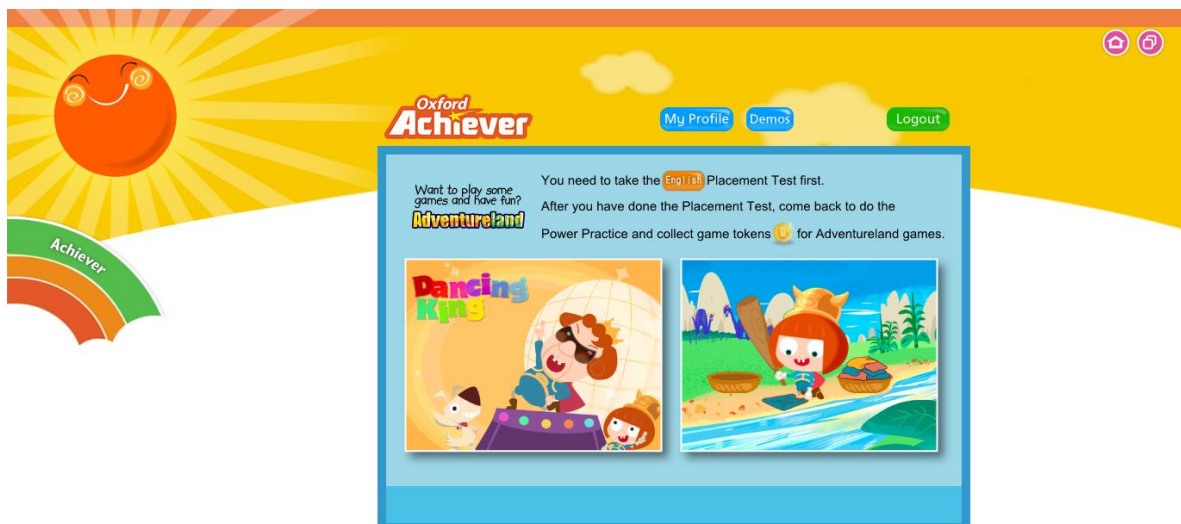
☒ I have read this License Agreement and agree to the terms and conditions.

3. The login page will be shown. Key in your 'Username' (Login ID) and 'Password' and then click 'Login'.




*Note: you will be given Username and Password by your respective teacher/school.

4. When the below screen shows, your login is successful.



Click on the orange button marked 'English' on landing page.

5. In  **Power Practice**, click on required section like 'Reading/Listening/Writing' to start practicing.



All Set!

You may start using
Oxford Achiever now.

Appendix A – Frequently Asked Questions

1. How do I check my system configuration?

Find the **‘Computer’** shortcut in **‘Start’** menu (if you are using Windows 7 or below) or **‘This PC’** icon on your desktop (if you are using Windows 8 or above). Right-click on **‘Computer’** or **‘This PC’** and choose **‘Properties’**.

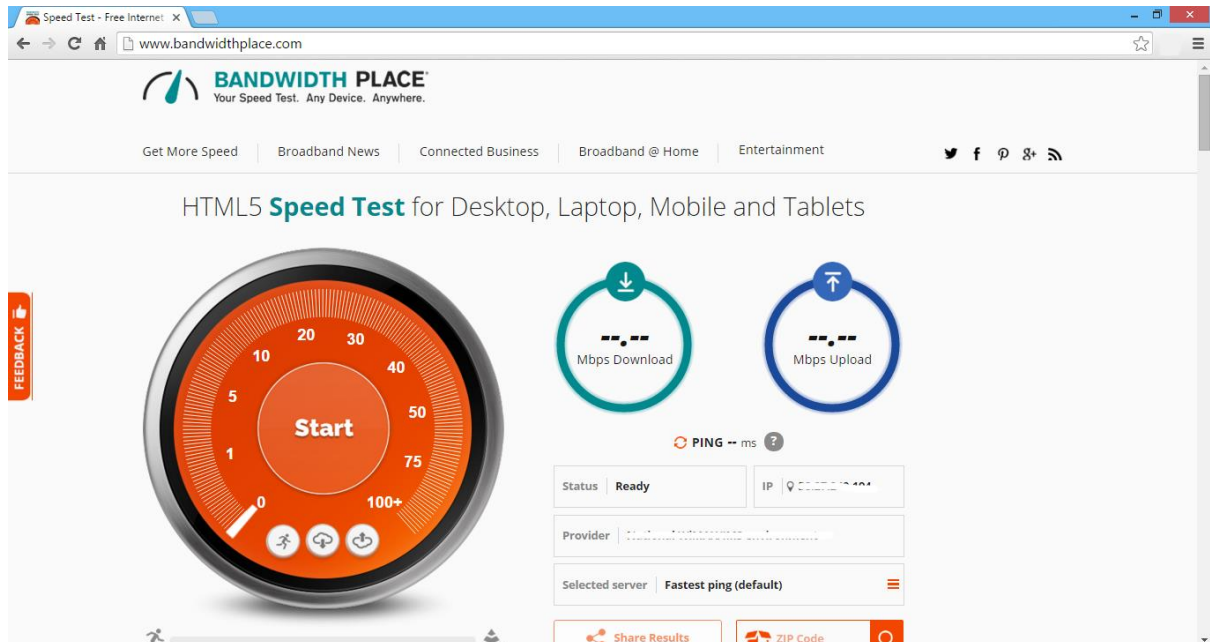


Check your system configuration when the below screen shows.

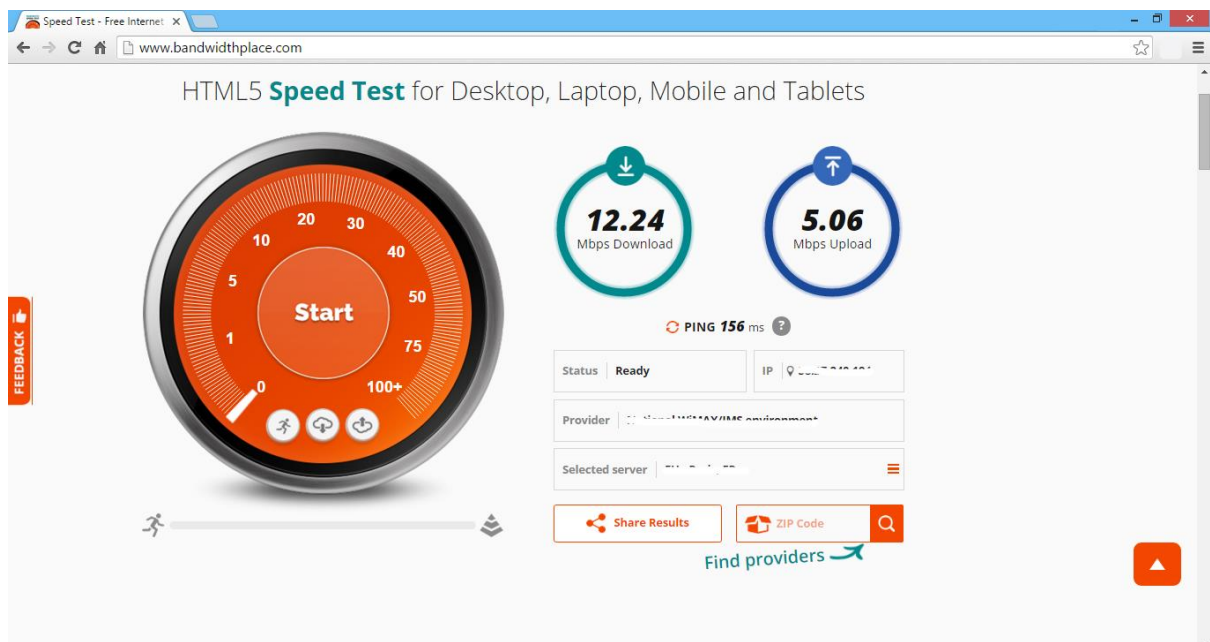
A screenshot of the Windows 8 'System' Control Panel window. The window title is 'System'. The breadcrumb path is 'Control Panel > All Control Panel Items > System'. The left sidebar shows 'Control Panel Home', 'Device Manager', 'Remote settings', 'System protection', and 'Advanced system settings'. The main content area is titled 'View basic information about your computer'. It includes sections for 'Windows edition' (Windows 8.1 Pro), 'System' (Processor: Intel(R) Core(TM) i5-4200U CPU @ 1.60GHz 2.30 GHz, Installed memory (RAM): 4.00 GB, System type: 64-bit Operating System, x64-based processor, Pen and Touch: No Pen or Touch Input is available for this Display), 'Computer name, domain, and workgroup settings', and 'Windows activation'. Two orange callouts are present: one pointing to the 'Windows edition' section labeled 'Operating System (OS)', and another pointing to the 'System' section labeled 'CPU and RAM'. The Windows 8 logo and a Dell logo are also visible on the right side of the window.

2. How do I check my computer's internet speed/internet bandwidth?

Open your web browser (i.e., Internet Explorer or Google Chrome or Firefox) and browse **www.bandwidthplace.com** or **www.speedtest.net** website. You would get following screen. Click on Start button.

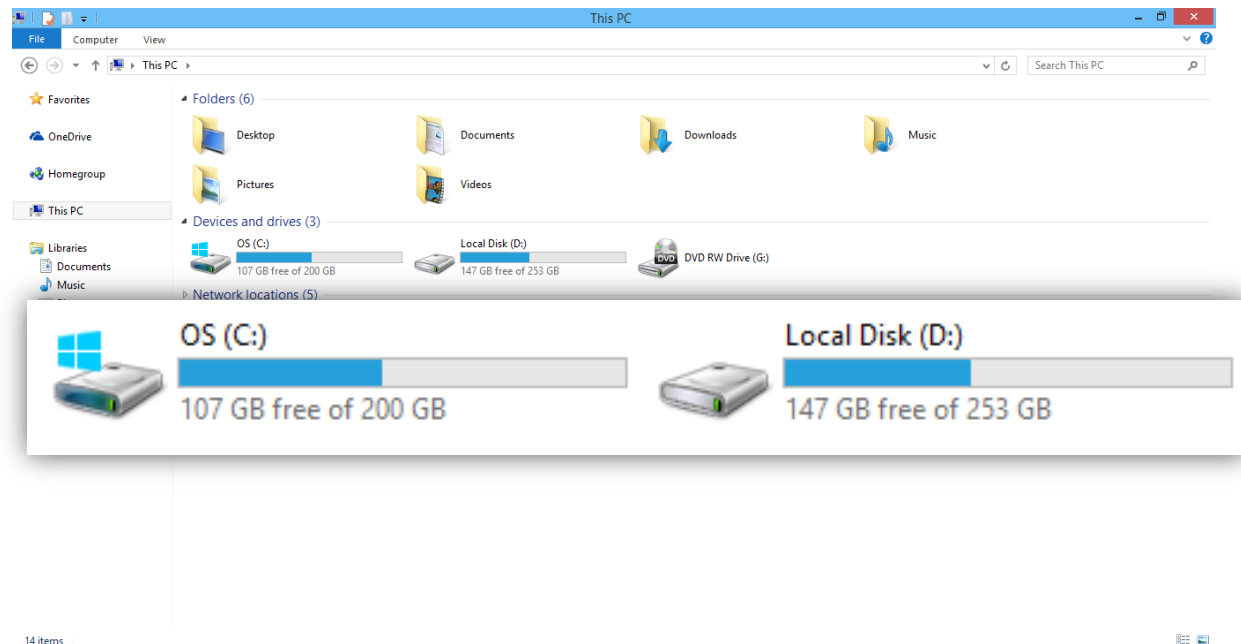


Wait for some time until download/upload readings are populated as shown below.



3. How do I check free Hard Disk Space?

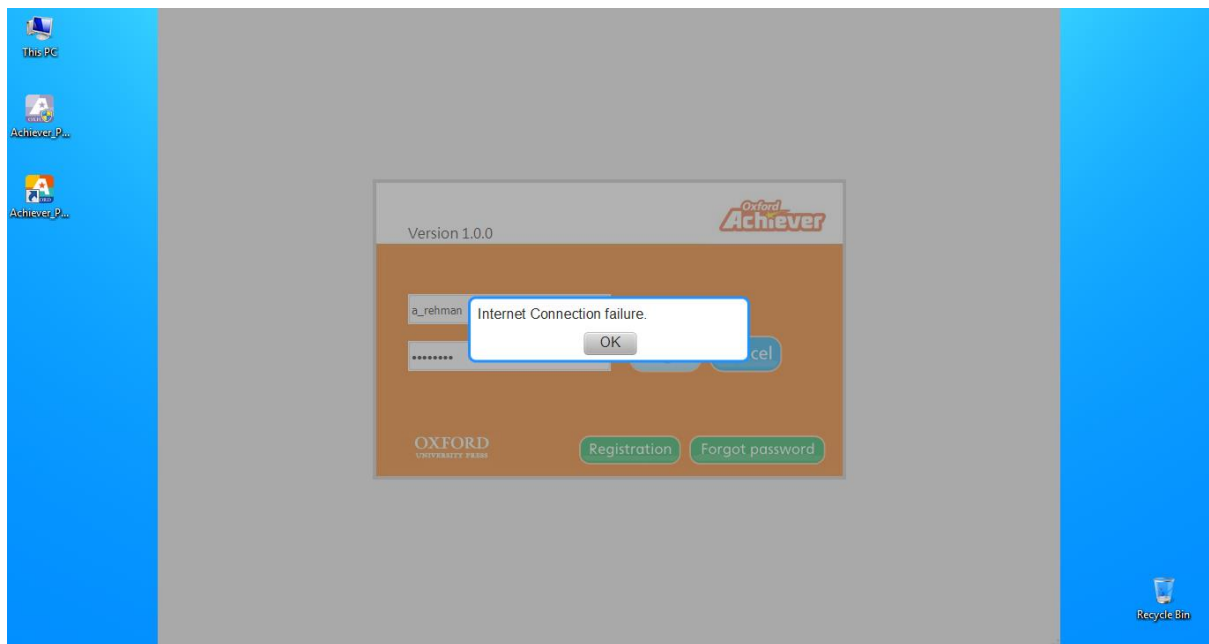
Go to 'Computer' from start menu or 'This PC' from the desktop. It shows different hard disk drives. You can check the free hard disk and the total hard disk size. In the snapshot below total hard disk space is $200 + 253 = 453$ GB and free space is 107 GB + 147 GB = 254 GB.



4. My installer media is not working or I have lost the media. How do I access the complete application installer again?

Go to <http://tinyurl.com/AchieverPK> and download the Oxford Achiever.

5. While logging into Achiever application, I am getting '*Internet Connection failure*' message.



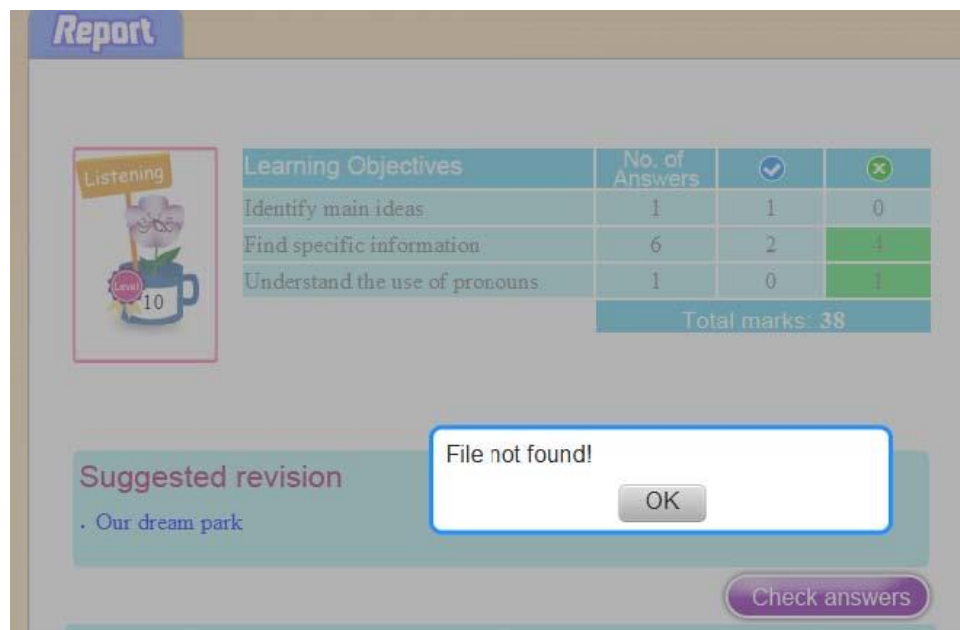
Please check your internet connection and try connecting again. Once done, try re-logging into application.

6. When I try to open any practice test, I get '*Internet Connection failure*' message. What do I do?



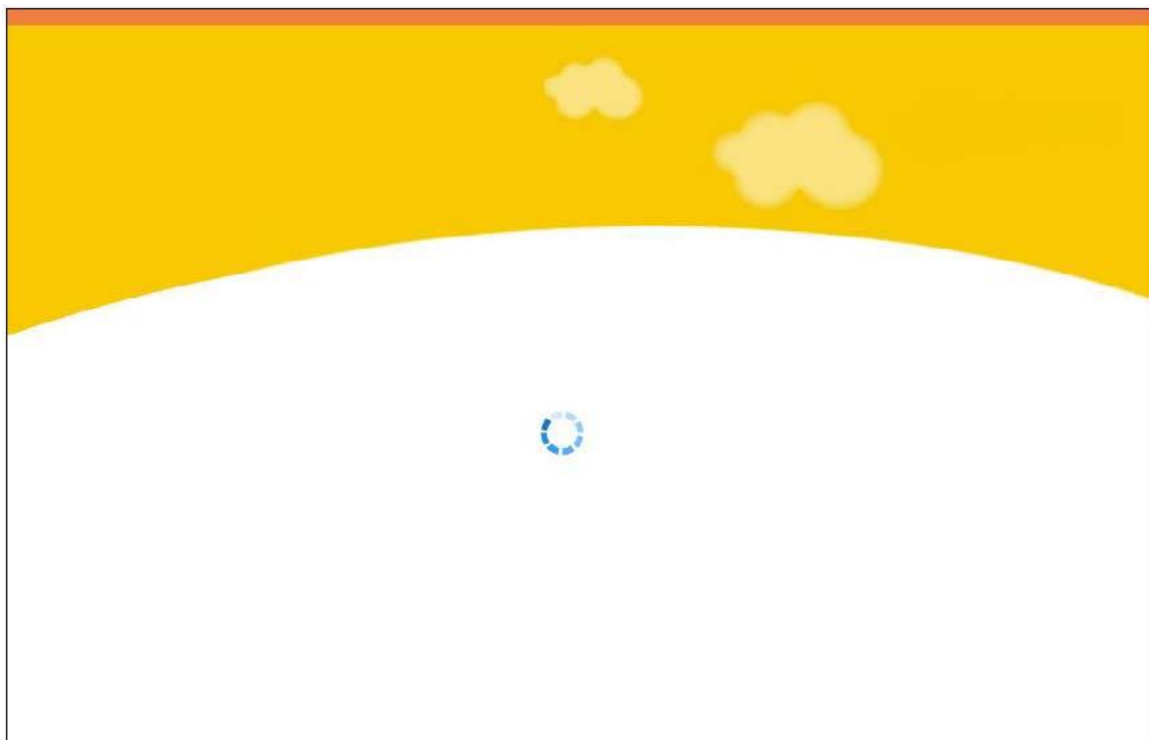
Please check your internet connection and connect again. Once done, try re-logging into application and re-use the feature.

7. When I try to visit suggested revision under Power Learning, I get 'File not found' error?



Please check your internet connection and connect again. Once done, try re-logging into application and re-use the feature. You need to have good internet download speed for this feature.

8. I keep getting loading sign when I try logging into the application as shown below.



Your internet connection may be slow at the moment. Please check and try connecting again.

9. How do I take help from helpdesk?

Toll Free No. **0800-68775**

(Monday to Friday, 09:00 am – 05:00 pm)

Email: digitalsupport.pk@oup.com